

# TAMESIDE HEALTH AND ADULT SOCIAL CARE SCRUTINY PANEL

## Health and Care Update – March 2024

# Agenda

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- Recovery & Performance - Access
  - Ongoing Challenges / Pressures
  - Future Plans
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# Recovery & Performance – Elective Care / Access

National Requirements	Status
1. Eliminate all <b>104 week</b> waits by July 2022	Delivered
2. Eliminate all <b>78 week</b> waits by March 2023	Delivered
3. Eliminate all <b>65 week</b> waits by March 2024 - At 29 <sup>th</sup> February 2024 there were <b>29 patients</b> waiting above 65 weeks.	On Track
4. Eliminate all <b>52 week</b> waits by March 2025 - At 29 <sup>th</sup> February 2024 there were <b>386 patients</b> waiting above 52 weeks for treatment.	On Track

The Trust is on track to deliver all national improvements in elective access on or ahead of schedule and currently has the lowest number of patients waiting over 52 weeks for treatment of any Trust in Greater Manchester.

# Recovery & Performance – Diagnostic Access

National Requirements	Status
1. That 95% of patients requiring a diagnostic test do so within six weeks by March 2025. - c.82% of diagnostic tests delivered within six weeks in November 2023.	On Track

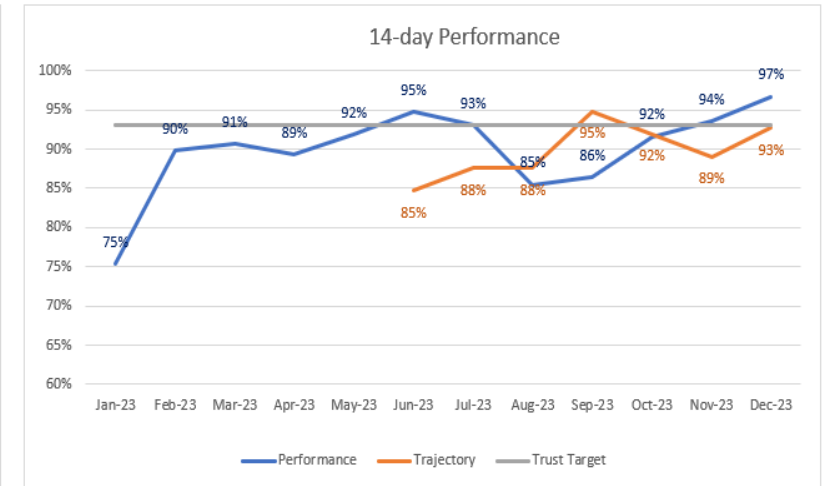
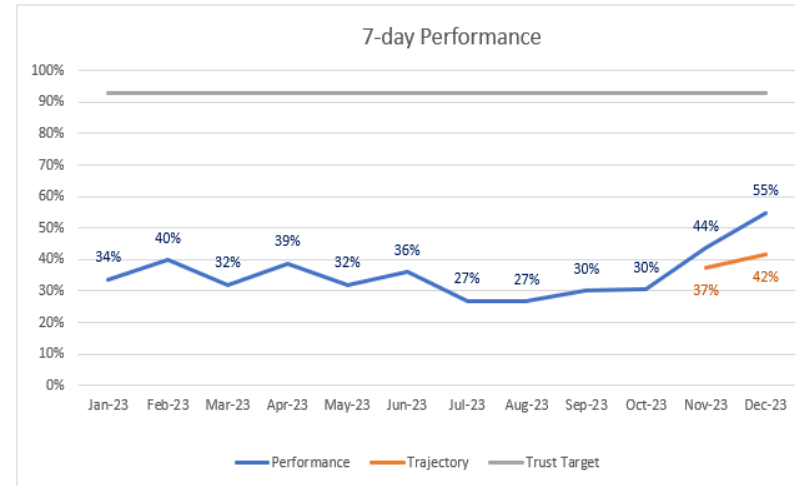
The Trust is now delivering significantly higher levels of diagnostic activity than was undertaken pre-pandemic.

During the financial year 2023-24 the Trust has invested in an additional MRI scanner (to two) and an additional CT scanner (to three). The Trust also has the ability to bring two mobile scanners onto site at any single time to increase diagnostic capacity.

Diagnostic modalities such as endoscopy, neurophysiology and audiology consistently deliver the six week standard.

# Recovery & Performance - Cancer

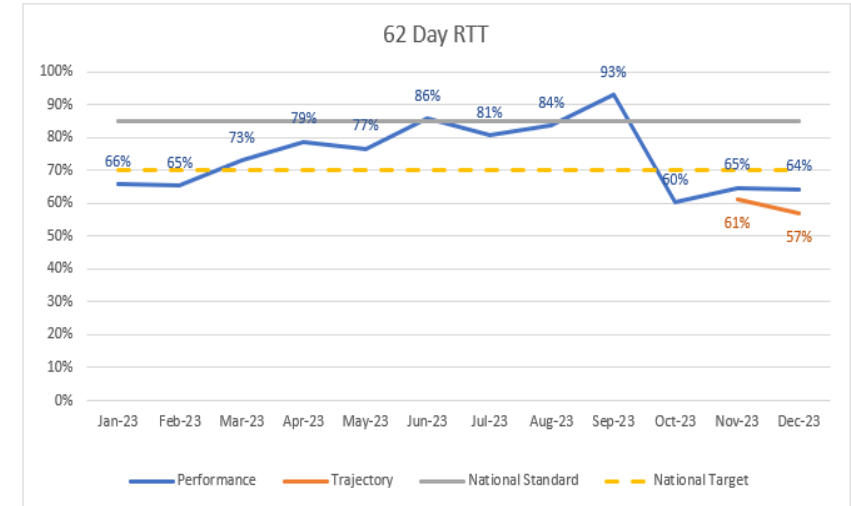
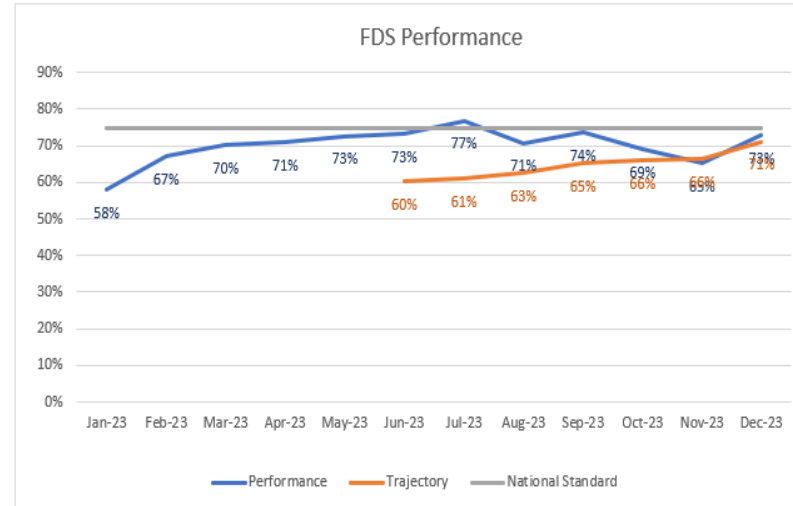
- The Trust has focused on improving timeliness of access to first appointment following referral on suspected cancer pathway with improvements against the internally set seven and fourteen day standards.



1st Event	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23
14 Day %	75.4%	89.8%	90.6%	89.2%	91.8%	94.7%	93.0%	85.4%	86.4%	91.5%	93.5%	96.7%
7 Day %	33.7%	39.9%	31.9%	38.8%	32.1%	36.0%	26.9%	26.6%	30.2%	30.5%	43.6%	54.9%

# Recovery & Performance – Cancer 2

- The Trust is on track to deliver the faster diagnostic standard which requires 77% of patients referred on a suspected cancer pathway to receive a diagnosis within 28 days.
- The 62 day standard has been affected by the temporary closure of the Dermatology service to cancer referrals. The service is re-opening on 4<sup>th</sup> March 2024.

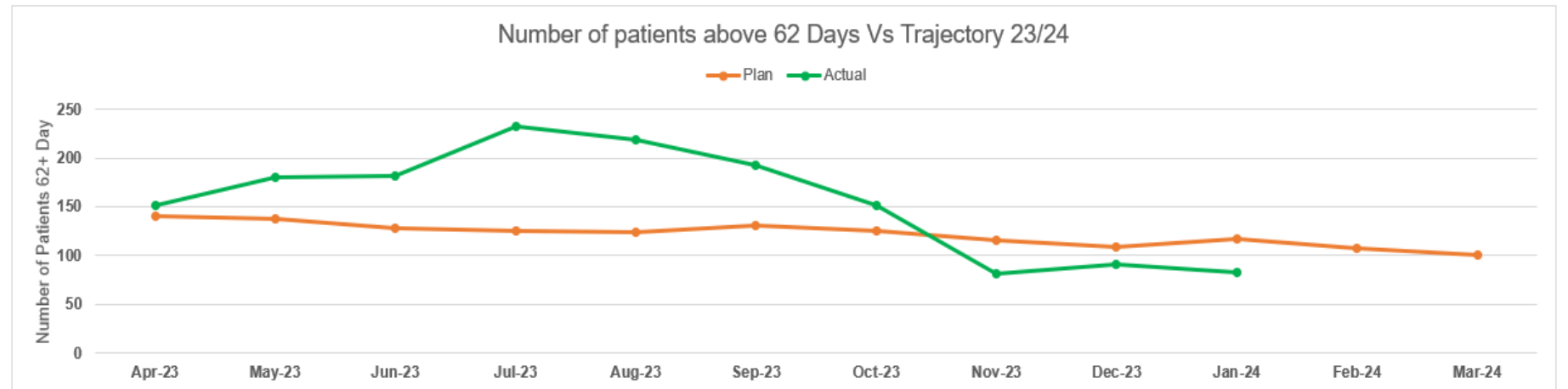


	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23
FDS	57.9%	67.0%	70.1%	71.0%	72.7%	73.3%	76.9%	70.8%	73.5%	69.0%	65.2%	72.9%
62 Day	65.9%	65.4%	73.1%	78.8%	76.6%	85.9%	80.8%	83.7%	93.0%	60.3%	64.7%	64.3%

# Recovery & Performance – Cancer 3

- The Trust is now ahead of target in terms of reducing the number of patients on a cancer pathway beyond 62 days.

Number of patients waiting 63 or more days after referral from cancer PTL	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
The number of cancer 62-day pathways (patients with and without a decision to treat, but yet to be treated or removed from the PTL) waiting 63 days or more after an urgent suspected cancer referral excluding non-site specific symptoms												
<b>Plan</b>	140	137	128	125	124	131	125	115	109	117	108	101
<b>Actual</b>	151	180	181	232	219	192	152	81	91	83		
<b>Variance</b>	11	43	53	107	95	61	27	-34	-18	-34		
<b>% Variance</b>	7.9%	31.4%	41.4%	85.6%	76.6%	46.6%	21.6%	-29.6%	-16.5%	-29.1%		



# Recovery & Performance – Urgent & Emergency Care

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## Performance Headlines

- Performance is currently below trajectory and the Trust is not predicting to meet 76% target in March 2024. The Trust is predicting it will achieve 67-68% against the four-hour standard in March 2024.
  - Emergency Department attendances in January 2024 were significantly above plan (24%) with Type 1 (Emergency Department) being 19.4% above plan and Type 3 (GP-led Urgent Treatment Centre) being 37.7% above plan. This is contrary to the usual seasonal variation and significantly above planned for levels of attendance.
  - There were significant increases in January 2024 emergency admissions of both zero-day Length of Stay (33.1%) and >1 day LoS (16.8%) against January 2023.
  - No Criteria to Reside (NCTR) has been maintained at between 8% and 10% of G&A bed base which is one of top levels of performance in Greater Manchester and Regionally.
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# Recovery & Performance – Urgent & Emergency Care 2

## Ambulance Handover Standards

- The Trust recognises the importance of swift ambulance handover both for patients and the wider community, in order to ensure timely response to those awaiting an ambulance response.
- The Trust continues to be one of the top performing Trusts regionally for swift ambulance handover of patients attending the Emergency Department, as shown opposite.

Date Range Between 12/02/2024 18/02/2024		
Hospital Destination	Hospital Attends	Patient Handover
Salford Royal	477	00:17:09
North Manchester General	348	00:17:58
<b>Tameside General</b>	<b>385</b>	<b>00:18:49</b>
West Cumberland	210	00:19:59
Wythenshawe	458	00:21:15
Manchester Royal Infirmary	519	00:21:53
Fairfield General	405	00:28:45
Royal Blackburn	673	00:30:14
Leighton	374	00:31:07
Macclesfield General	171	00:32:05
Countess of Chester	268	00:32:06
Furness General	188	00:32:52
Royal Oldham	476	00:36:26
Stepping Hill	416	00:37:57
Royal Bolton	477	00:40:52
Cumberland Infirmary	297	00:44:37
Royal Liverpool University	473	00:45:55
Royal Preston	434	00:46:17
Royal Albert Edward Infirma...	394	00:48:22
Aintree University	476	00:49:06
Royal Lancaster Infirmary	371	00:52:35
Blackpool Victoria	522	01:00:50
Warrington	362	01:03:37
Southport District General	269	01:26:00
Whiston	505	01:36:46
Arrowe Park	408	02:11:35
<b>NWAS Overall</b>	<b>10356</b>	<b>00:43:18</b>

# Recovery & Performance – Urgent & Emergency Care 3

- IUCT is a multi-disciplinary, multi-agency service which aims to:
- Provide crisis response within 2 hours of referral.
- Provide re-ablement to people in their own home within 2 days.
- Reduce demand on acute services.
- Reduce length of stay for people by supporting faster discharge using the Home First model.
- Support the reduction of delayed transfers of care by providing the initial wrap-around care for people in their own homes.

## The integrated team includes:

- Nurses
- Physiotherapists
- Social workers / assessors
- Assistant practitioners
- Occupational therapists
- Customer care officers / coordinator

### Vehicle for delivering two key NHS Long Term Plan Commitments:

- ✓ Provide crisis response within 2 hours of referral.
- ✓ Provide re-ablement to people in their own home within 2 days.

*Both standards currently being achieved by IUCT*

# Challenges / Pressures

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## Elective

- Specialties of Oral Surgery & Gynaecology particularly challenged.
- Dermatology workforce and sustainability.

## Diagnostics

- 10-15% increase in demand year on year for key diagnostics (e.g. MRI/CT)

## Cancer

- External specialist diagnostics.

## Urgent & Emergency Care

- Significant increases in attendances and admissions.
  - Limitations on acute bed capacity availability – all available acute beds are open and staffed.
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# Future Plans – 2024/25 Planning

National Requirements	Status
1. Eliminate all <b>65 week</b> waits by September 2024	Delivered
2. Eliminate all <b>52 week</b> waits by March 2025	Agreed
3. 95% of diagnostic tests to be delivered within <b>six weeks</b> by March 2025	Agreed
4. 77% achievement of <b>4 hour emergency care standard</b> in March 2025.	Agreed
5. Cancer - <b>77% Faster Diagnosis Standard</b> achievement within 28 days.	Agreed
6. Cancer – <b>70% treatment 62 day</b> standard achievement.	Agreed
7. Cancer – no increase in <b>62 day patient backlog</b> from 2023/24.	Agreed
8. <b>Agency spend</b> – less than 3.2% of total pay costs.	Agreed

# Future Plans – Community Diagnostic Centre, Denton

- Work began on the new Community Diagnostic Centre, based in Denton, in January and will be completed in early August.
- When operational, the centre will diagnose and treat a range of conditions including cancer and heart disease.
- The facility is a collaboration between Tameside and Glossop Integrated Care NHS Foundation Trust, Stockport NHS Foundation Trust and InHealth, the UK's largest specialist provider of diagnostic solutions.
- One-stop pathways with multiple diagnostics are being designed, especially for patients with suspected cancer.
- Subgroups are also being convened, which include representation from Healthwatch and clinical safety and patient experience representatives.



# Future Plans – Emergency Department Rebuild

- This year will see the completion of the Trust's £20m Emergency Department.
- 2023 saw the opening of the department's new waiting area, which in time will house all Adult and Children's Emergency Department patients along with those who access our Urgent Treatment Centre.
- December also saw the opening of the first part of the new Resuscitation Department. The second phase of the area will be opened early this year with full completion of the department in June 2024.



# QUESTIONS

